



Responsible Service of Alcohol Policy:

THE BATEMANS BAY SOLDIERS CLUB IS A RESPONSIBLE HOST IN OUR COMMUNITY.

WE DO NOT SERVE:

- People who are drunk.
- People behaving disorderly.
- People who are under 18.
- People buying alcohol for under 18's

WE DO NOT HAVE PROMOTIONS OR ADVERTISING WHICH:

- Encourage excessive drinking.
- Encourage rapid drinking
- Unfairly target men or women.

WE SERVE AND CARE FOR OUR CUSTOMERS BY PROVIDING:

- Trained courteous Staff.
- Non Alcoholic Drinks.
- Low alcoholic drinks.
- Free Direct line taxis service
- Free Courtesy Bus

It is Club policy that all Staff are trained in the Responsible Service of Alcohol.

We can provide patrons with the option of a **LIQUOR SELF EXCLUSION. This service will be provided with the assistance of the Club Duty Manager. All Liquor Self Exclusions will be treated with the upmost confidentiality.**

We do not allow inebriated persons to gain entry to the Club, and we do not serve patrons who are showing signs of inebriation.

If you feel that a patron is too inebriated to gain entry to the Club (Doorperson) they should be stopped in the foyer and refused entry. If required, call the Duty Manager who will explain the Clubs Policy of **"Responsible Service of Alcohol"**.

If you feel that a patron is showing signs of inebriation in the Club, call the Duty Manager who will explain the Clubs Policy of "Responsible Service of Alcohol". To the patron.

Do NOT allow the person to gain entry to the Club or keep serving the person alcohol. There are large fines for you, management and the Club.

BE AWARE AND MINDFUL OF YOUR OBLIGATIONS REGARDING RESPONSIBLE SERVICE AT ALL TIMES.

BREACH:

Batemans Bay Soldiers Club has an obligation to consistently apply and enforce this policy. Likewise, employees must comply with this policy.

Any employee who breaches this policy shall be subject to counselling and/or disciplinary action, which may include termination of employment.

Questions on the interpretation and application of this policy can be directed to your Duty Manager or Operations Manager.

CONTROL INFORMATION	SUBJECT:	REPOSNISIBLE SERVICE OF ALCOHOL POLICY (RSA)
	AUTHORISED BY:	P Biddlestone CEO 
	DISTRIBUTION:	All Employees
	ORIGINAL ISSUE DATE	25/06/2010 Staff Manual